



Dear Patients,

We hope this letter finds you and your families doing well. The Covid-19 pandemic has presented us with new challenges and a “new normal.” We thank you for your patience and understanding as we navigate these changes. *The health and safety of our patients and medical staff are always our top priorities!*

We, at Carolina Medical Associates, are practicing safety measures in response to the COVID-19 outbreak. We take this virus very seriously. We are continuing to follow the recommended precautions. Our staff members wear masks and practice social distancing. Each exam room is thoroughly sanitized after each patient visit. We also sanitize the waiting and public areas routinely throughout the day.

To ensure your well-being as well as our employees, we kindly ask the following:

- Please arrive at the time of, and not before, your appointment.
- Upon arrival, please wash/sanitize your hands and practice social distancing.
- All patients and outside vendor representatives must wear face masks in and out of the building.
- We will take each patient’s temperature before treatment.

Thank you and best wishes from all of us at [Carolina Medical Associates!](#)